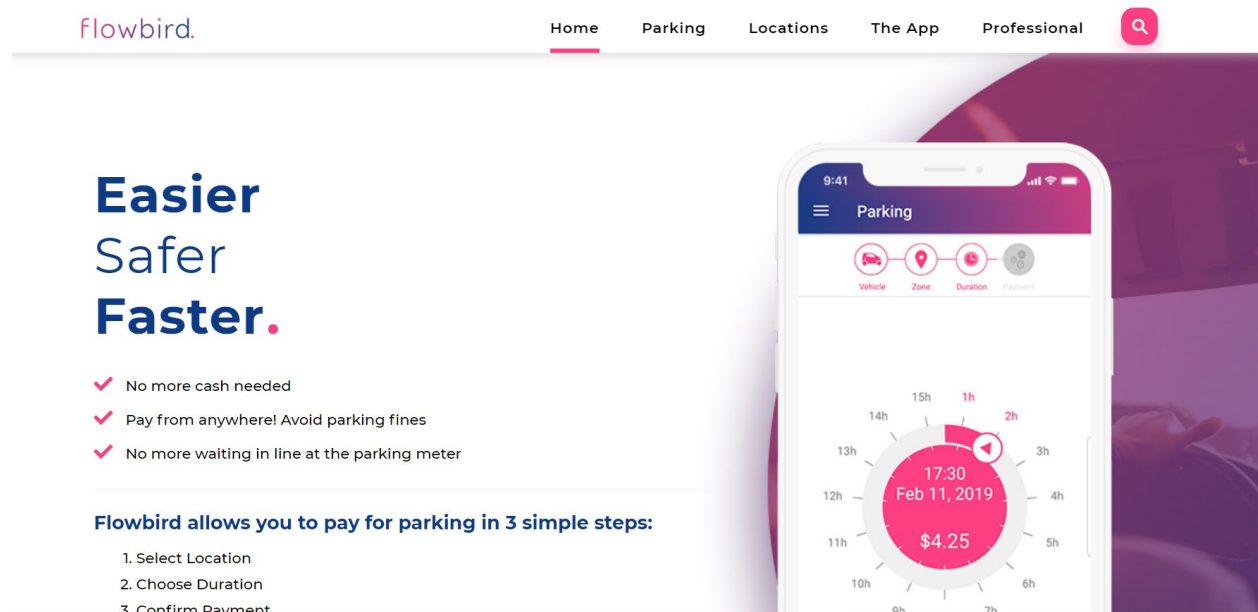


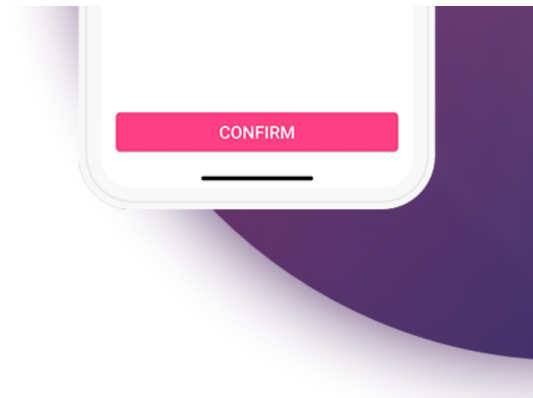
- 1) Log into flowbirdapp.com on your web browser or locate the Flowbird app through your mobile.



The screenshot shows the Flowbird website with a navigation bar containing 'Home', 'Parking', 'Locations', 'The App', and 'Professional'. A search icon is visible on the right. The main content area features the text 'Easier Safer Faster.' followed by three bullet points: 'No more cash needed', 'Pay from anywhere! Avoid parking fines', and 'No more waiting in line at the parking meter'. Below this, it states 'Flowbird allows you to pay for parking in 3 simple steps:' followed by a numbered list: '1. Select Location', '2. Choose Duration', and '3. Confirm Payment'. On the right, a smartphone displays the 'Parking' app interface with a circular timer showing '17:30 Feb 11, 2019' and '\$4.25'.

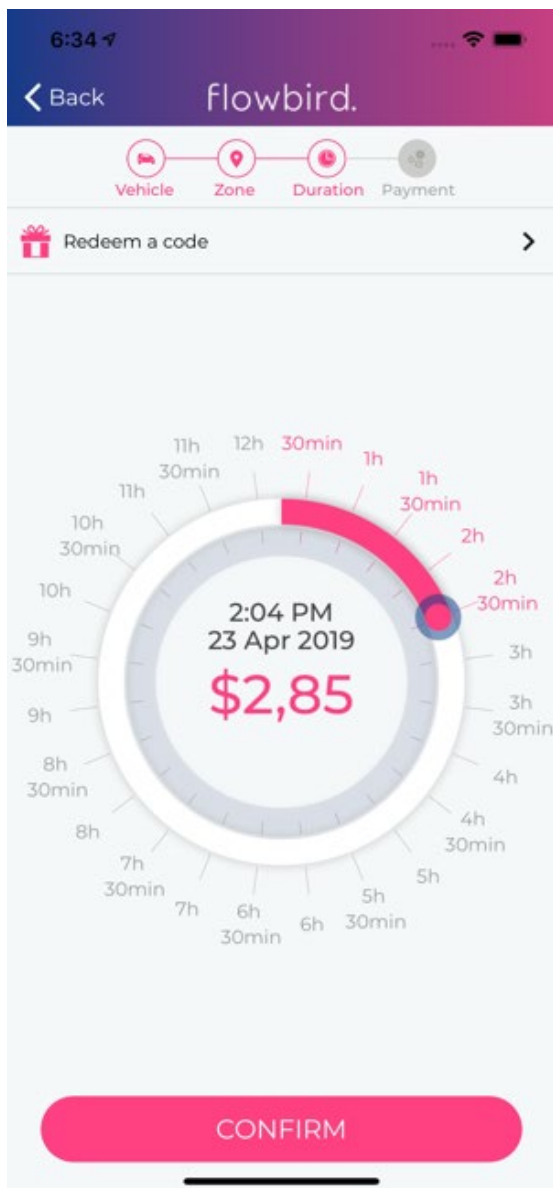
Benefits of flowbird:

- Get fast and free access to the easy-to-use parking app.
- GPS is used to automatically identify where you are parked.
- Receive smart notifications during your parking sessions.
- Pay only for the actual parking time.



- 2) Add your vehicle's license plate information; click on *Next*.
- 3) Select one of the kiosks pinned on the UNF campus within the map screen; click on the arrow to proceed.

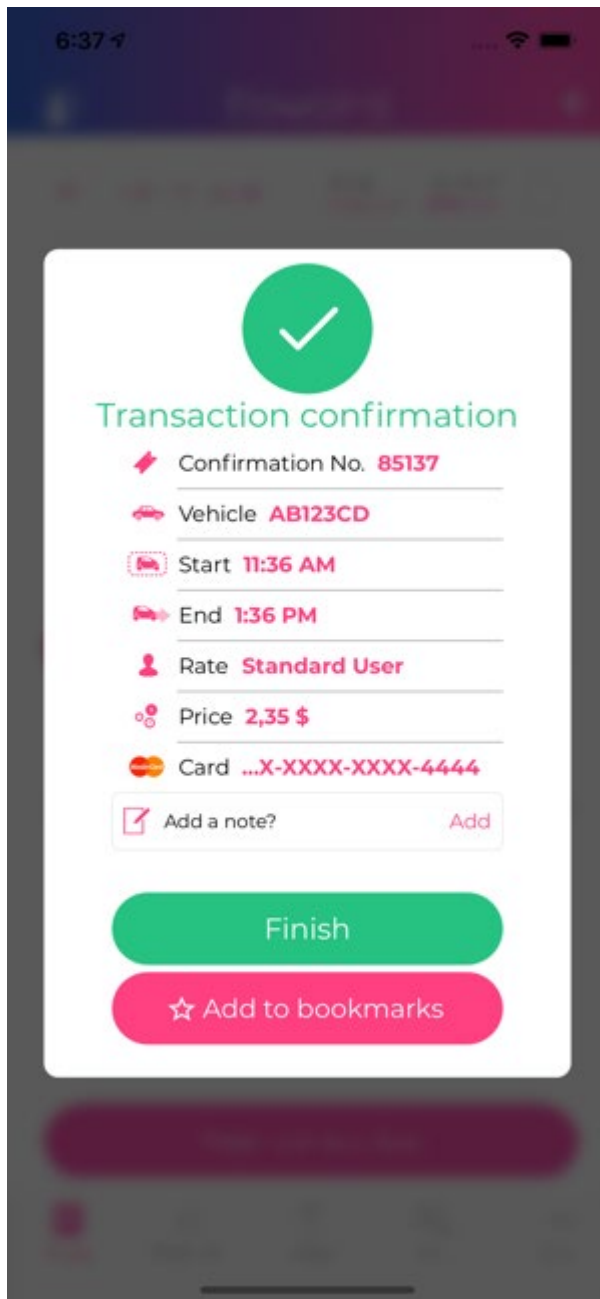
- 4) To enter an event validation code, please select *Redeem a code*, located at the top of the screen. Then enter the code and click on *OK*. Please remember you can only enter the code successfully on the day of the event.



- 5) The time duration of the event code will be auto-populated; click on *Purchase* at the bottom of the screen.

The screenshot shows the flowbird mobile application interface. At the top, the status bar displays the time 6:36, signal strength, Wi-Fi, and battery icons. The app header features a back arrow, the 'flowbird.' logo, and an information icon. Below the header is a progress indicator with four steps: 'Vehicle', 'Zone', 'Duration', and 'Payment', each with a corresponding icon. The main content area is divided into sections: 'Vehicle' (Lincoln MKZ, AB123CD), 'Zone' (Binghamton University, Lot M5 (1)), and 'User' (Standard User). A summary box shows the event details: 'From: 23 Apr 2019 11:36 AM' and 'To: 23 Apr 2019 1:36 PM'. Below this, it indicates 'Paid duration: 2h' and 'Price: 2,35 \$' (including a 2.00 \$ parking fee). There are two unchecked radio buttons for optional services: 'I want to receive a text confirmation for this transaction (Free)' and 'I want to receive a SMS reminder before my parking time expires (Free)'. A reminder setting shows 'Reminder period before expiry: 14min' with a chevron icon. At the bottom, there is a large pink 'Purchase' button and a payment method section showing a Mastercard icon and a masked card number 'XXXX-XXXX-XXXX-4444' with a chevron icon.

- 6) The next screen presents Transaction confirmation, please review and verify the information prior to selecting *Finish*.



- 7) The final screen reflects the recent processed virtual permit as *Active* (located at the top of the screen).