



Questions to consider prior to submitting a SOS Referral

These questions are meant as guidelines for reporting students to the SOS program. They are in place to help determine whether a concern is best supported by SOS or if other campus resources would be of greater benefit.

For additional answers to questions you may have regarding the submission of a SOS Referral, please call the Office of the Dean of Students at (904) 620-1491 or email the SOS team at deanofstudents@unf.edu.

Do you have concern the student may harm themselves or others?

If it's an emergency immediately call the UNF Police Department at (904) 620 - 2800. If it's a non-emergency, notify the Office of the Dean of Students. You can call, email and or submit a SOS referral.

Are you concerned about the well-being of the student?

Is the student making poor decisions negating a healthy lifestyle or a successful educational outcome? Is the student abusing drugs or alcohol? Did the student stop attending class regularly?

Have you noticed a change in the student's behavior?

Has the student had poor academic performance? Does the student suddenly seem overtly upset or angry? Are they confrontational? Does their new behavior break social norms?

Is the student experiencing multiple levels of distress?

Is the student going through any type of hardship (for example financial debt or a recent loss of a family member or friend)?

Is the student's communication unusual or alarming in nature?

Is the student sending concerning text messages or emails? Are they using social media to make threatening statements? Has the student stop responding to their social connections?

Is the student causing disruption on campus or in their living environments?

Has the student made angry outbursts or acted out in violence to fellow classmates or roommates?

Is the student not meeting basic personal needs leading to the possibility of physical harm?

Is the student lacking care for personal hygiene and personal health (for example eating or sleeping habits)?

If you answered "YES" to any of these questions, please submit a SOS Referral.

