



# Online ISQ Administration and Response Rates at UNF

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Faculty Association Meeting  
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# Timeline

- AY 2003-2004: Pilot Online Administration
- Spring 2013: Pilot Online Tool in BCH
  - 293 courses; Response Rate 71%
- Fall 2013: Full Online Administration
  - Response Rate 53%
- Spring 2014: ISQ Task Force Established
- Spring 2015: FA Committee Revised ISQ Items
- Fall 2015: Revised Instrument to be Deployed

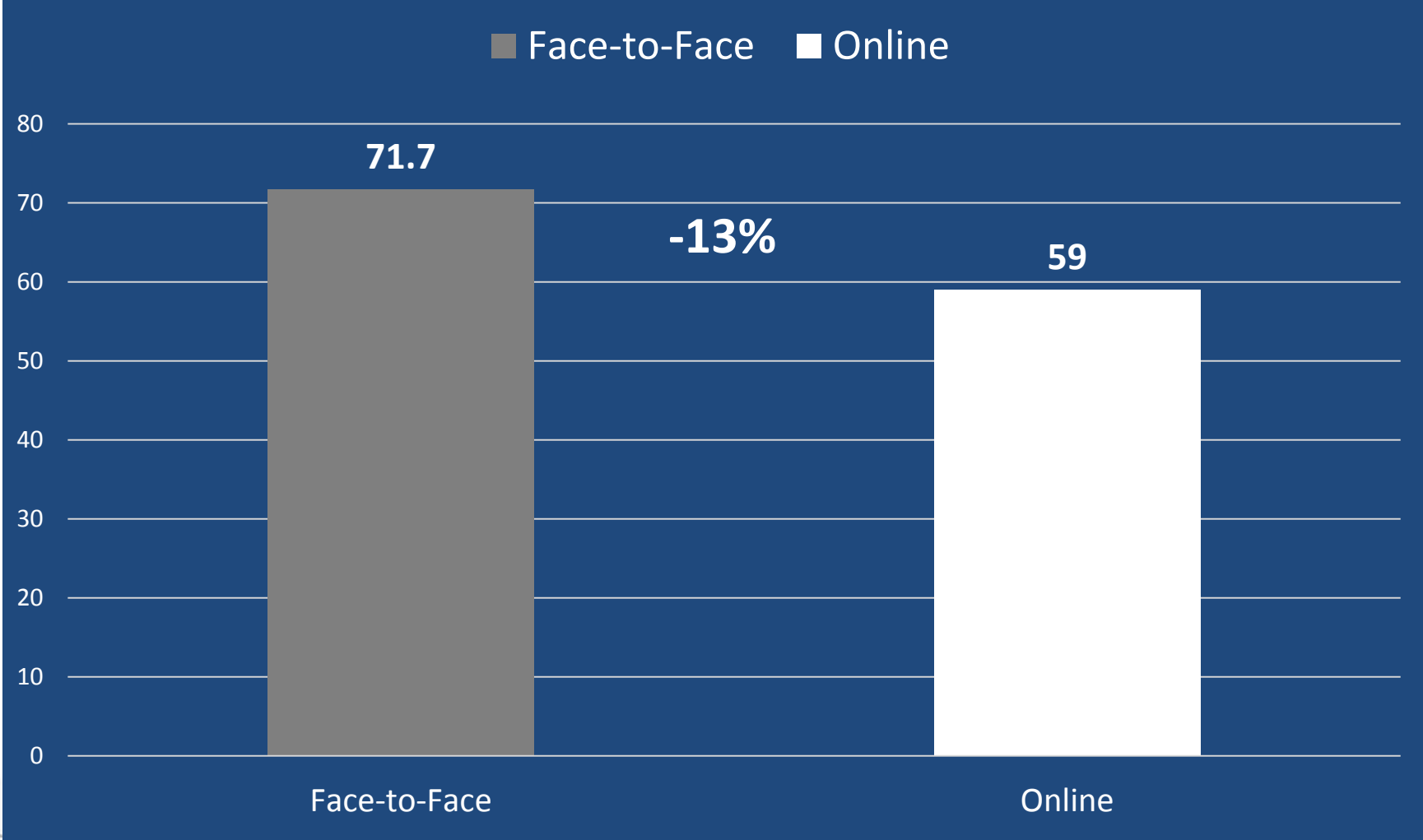
# Previous ISQ Items

R01	Communicates effectively with students
R02	Enthusiasm for course material and teaching
R03	Mastery of the course content
R04	Relates course material to current examples
R05	Clearly explains complex concepts and ideas
R06	Lectures organized and provide framework for learning
R07	Course syllabus accurately described the course
R08	Course instructional materials used effectively
R09	Involves students in class activities
R10	Uses class time well
R11	Fosters environment conducive to critical thinking
R12	Treats all students in a consistent manner
R13	Exams reflect the material covered
R14	Willingly assists students outside of class
R15	I found this class to be challenging
S01	Description of course objectives and assignments
S02	Communication of ideas and information
S03	Expression of expectations for this class
S04	Availability to assist students in or out of class
S05	Respect and concern for students
S06	Stimulation of interest in course
S07	Facilitation of learning
S08	Overall rating of instructor

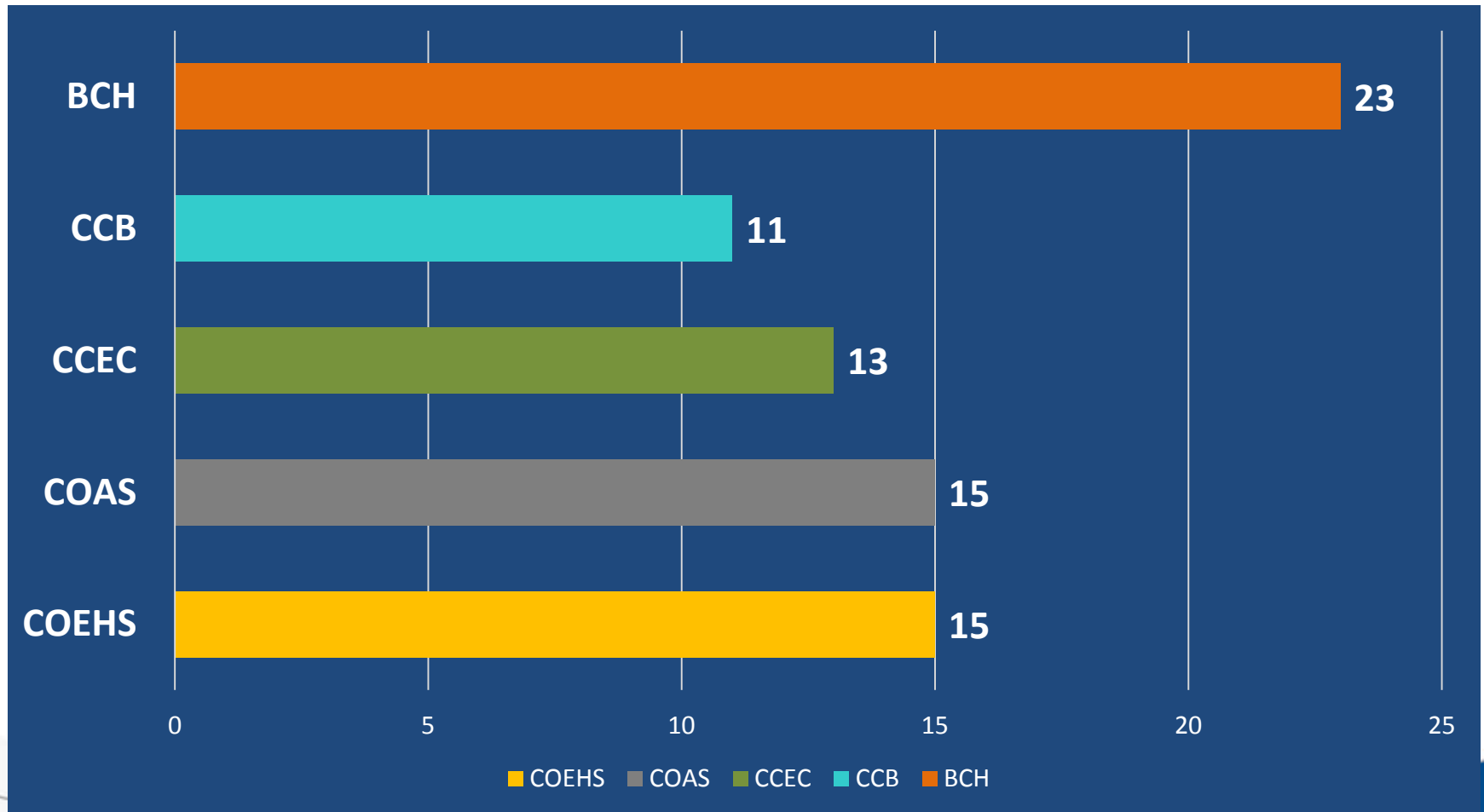
# Revised ISQ Items

1	My instructor communicated ideas and information effectively
2	My instructor was knowledgeable about the subject matter
3	My instructor was able to explain complex concepts and ideas clearly
4	My instructor was well-organized and provided a framework conducive to learning
5	My instructor taught the course in a way that stimulated critical and creative thinking
6	My instructor assisted students outside of class
7	My instructor set high standards that challenged me in the course
8	My instructor showed respect for students
9	My instructor provided useful feedback on assignments/tests
10	My overall rating of instructor
Discursive Items	
1	What did you like best about the course and/or how the instructor taught it?
2	What suggestions do you have for improving the course and/or how the instructor taught it?

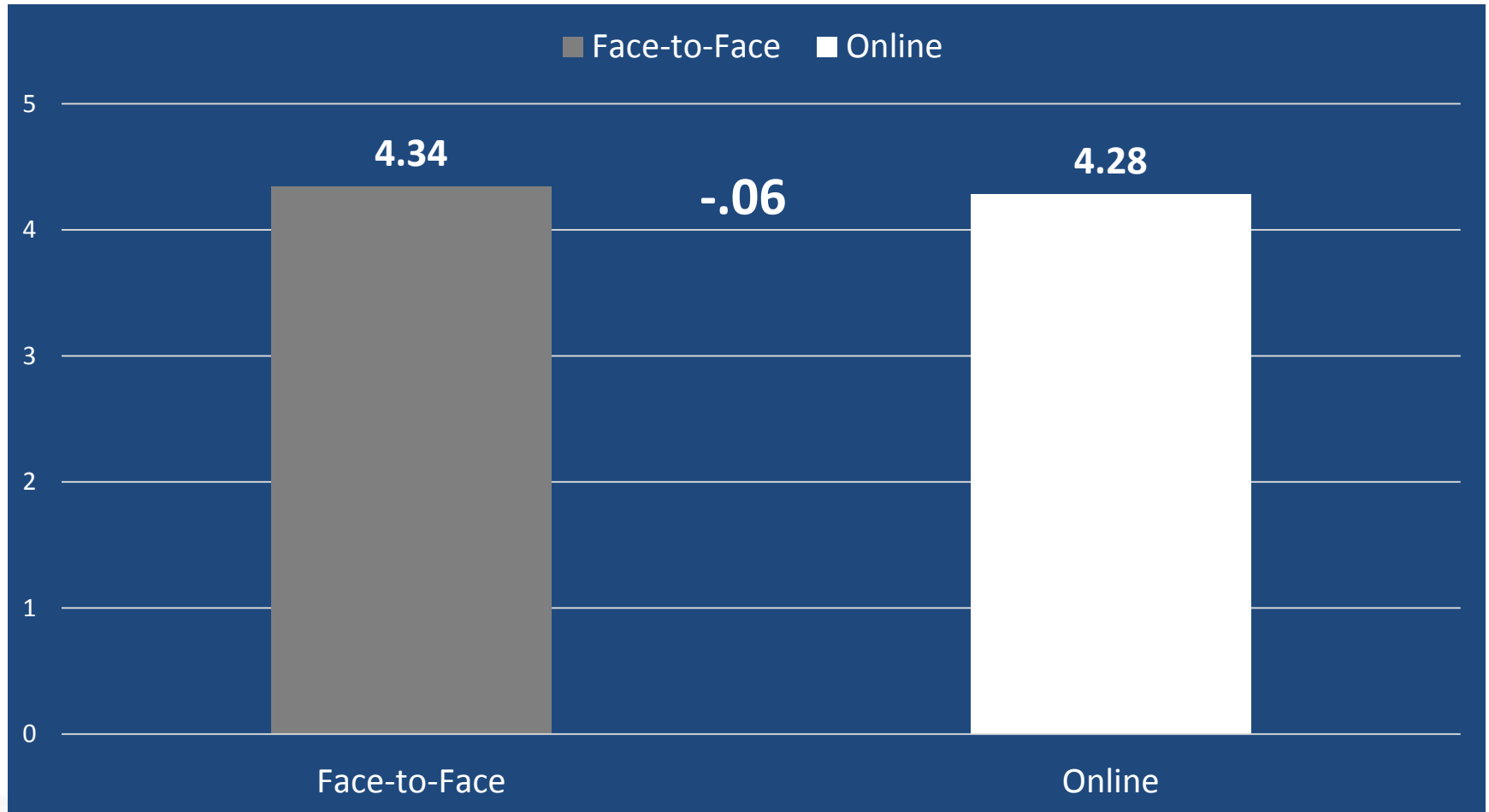
# Response Rates



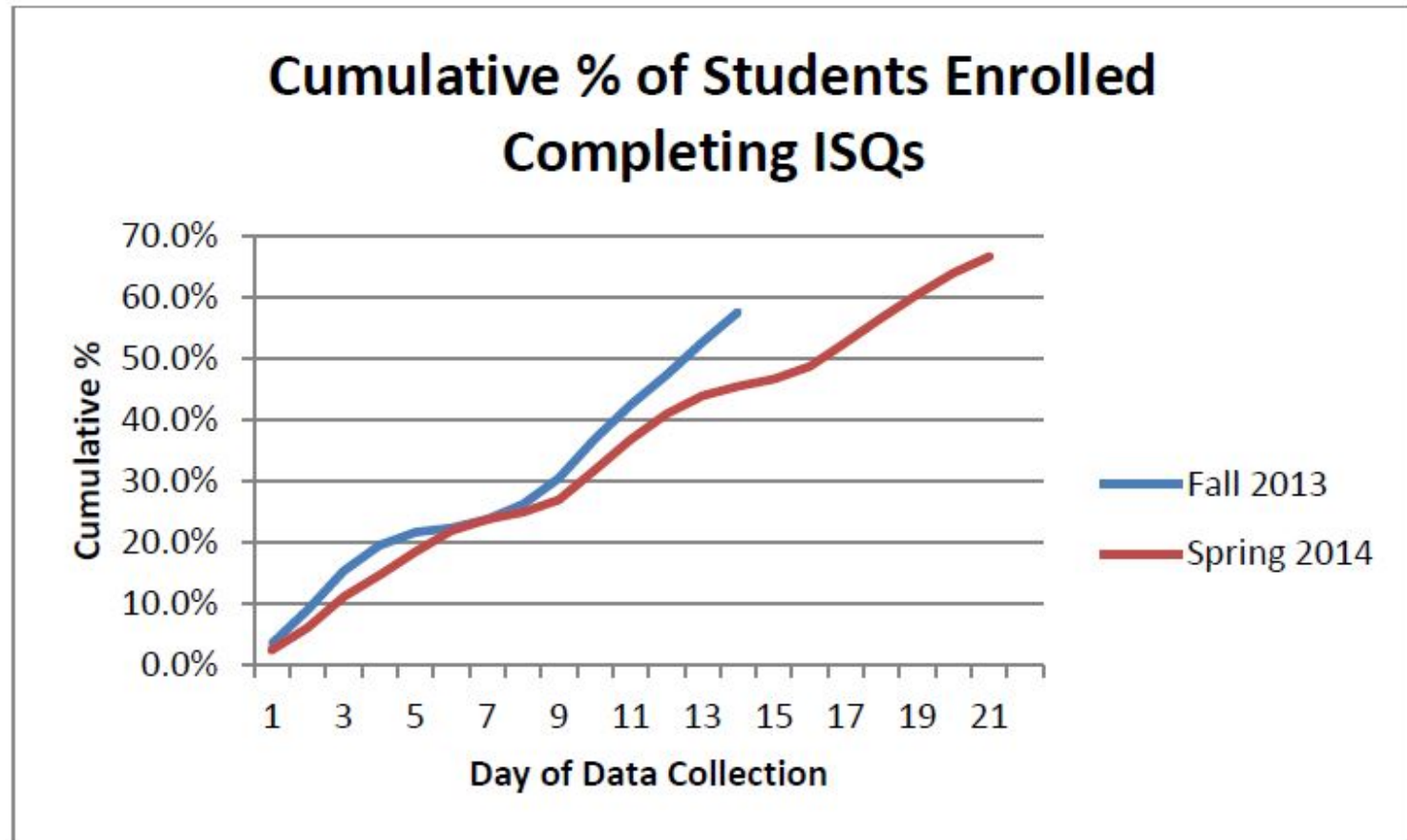
# % Reduction in Response Rates by College



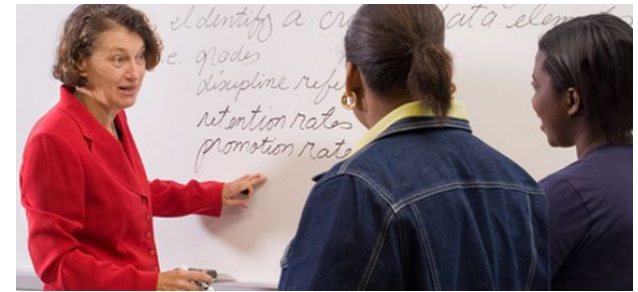
# ISQ Average Rating



# Response Rates Over Time







# Alternatives to the ISQ

- Open-ended Feedback Forms
- Peer/Chair Evaluation (Forms & Checklists)
- Small Group Analysis (Student Feedback)
- Classroom Assessment Techniques (CAT)
- Authentic Assignments/Assessment
- Rubric Assessment
- OFE Consultation

[http://www.unf.edu/ofe/teaching\\_learning/Assessment.aspx](http://www.unf.edu/ofe/teaching_learning/Assessment.aspx)

# Questions



<http://www.unf.edu/isq/>