

What Challenges do Ospreys Face?

30%

Senior students responding to the 2016-17 Graduating Senior Survey, n=1,004

8%

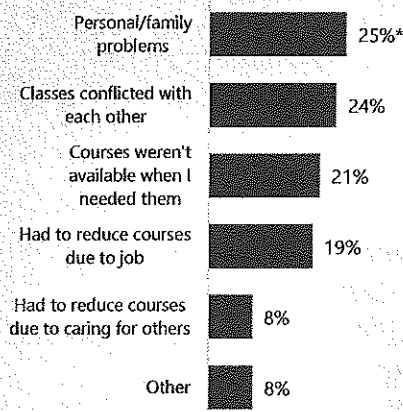
Graduate students responding to the 2017-18 Campus Life Survey, n=158

Undergraduate Students

87%

Faced a challenge that made it difficult to complete their degree

What challenges have you faced?



Challenges that most significantly delayed degree progress:

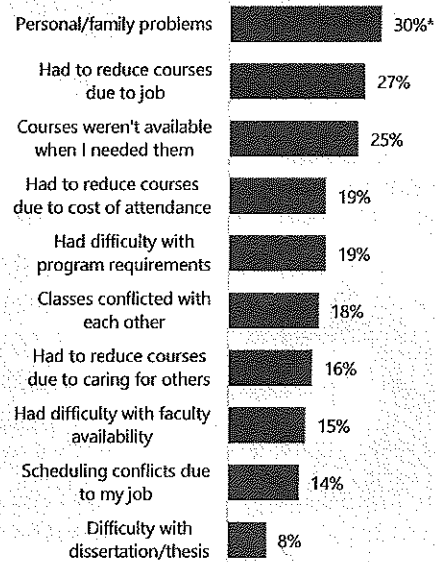
1. Personal or family problems
2. Classes conflicted with each other
3. Had to reduce courses due to job

Graduate Students

75%

Faced a challenge that made it difficult to complete their degree

What challenges have you faced?



Challenges that most significantly delayed degree progress:

1. Had to reduce courses due to my job
2. Had to reduce courses due to cost of attendance; Courses weren't available when I needed them (tied)
3. Personal/family problems

*Sum of percentages exceeds 100% because students could select more than one choice. The percentage displayed reflects the proportion of the sample that selected a given choice.

Sources: UNF senior responses to the 2016-17 Graduating Senior Survey and UNF graduate student responses to the 2017-18 Campus Life Survey

Prepared by the Office of Assessment, April 2018



UNF Graduate School

Campus Life Survey

The CLS has been administered annually to students, faculty and staff since 2012. Graduate students received the survey for the first time in spring 2018. The survey was administered for three weeks in March, and periodic email reminders were sent to non-respondents.

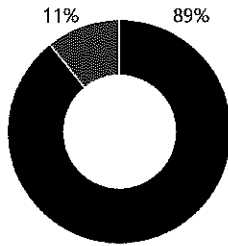
5% **8%**

Undergrad students responding
n=714

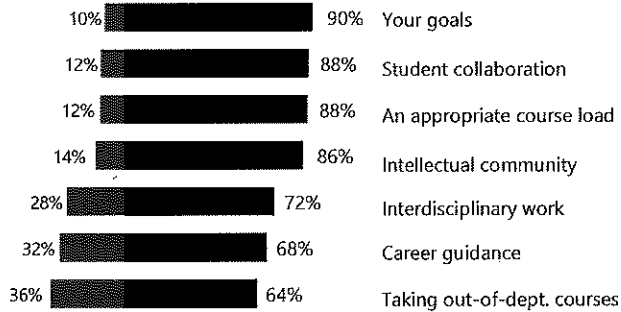
Graduate students responding
n=158

Graduate Students' Academic Experience

Are you **satisfied** or **dissatisfied** with your academic experience?

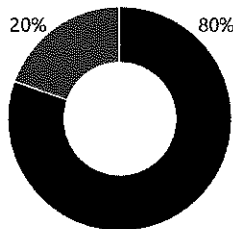


Do you **agree** or **disagree** that your graduate program supports...?

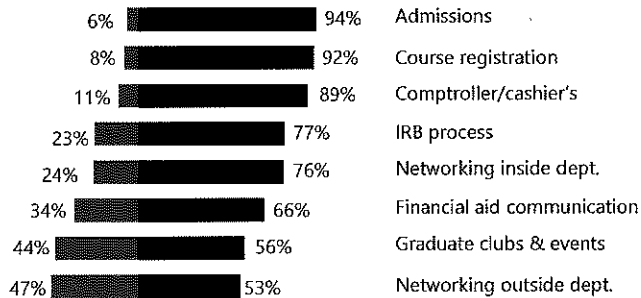


Student Experience

Are you **satisfied** or **dissatisfied** with your student life experience?



Are you **satisfied** or **dissatisfied** or with the following aspects of your experience?



Interactions with the Graduate School

The most **relevant messages** students receive from the Graduate School:

- 39% Program info
- 24% Scholarships
- 20% Registration prompts
- 15% Graduation info
- 2% Other

Top questions driving students to contact the Graduate School:

- 32% Registration
- 26% Other
- 24% Financial aid
- 18% Admissions

90%

Satisfied with the amount of communication they receive

94%

Prefer email communication

51%

Have contacted the Graduate School in the past 6 mos.

79%

After contacting the Graduate School, their issue was resolved to their satisfaction