

- **ITS Help Desk** – One stop shop for faculty, staff, and students to request IT services or report a problem.
 - **Phone:** (904)620-4357
 - **Chat:** <https://support.unf.edu>
 - **Email:** helpdesk@unf.edu
 - **Online:** <https://help.unf.edu>
 - **In Person:** Building 12 (Thomas G. Carpenter Library), 1st Floor
 - **Website:** https://www.unf.edu/its/help_desk/
- **Classroom Emergency Hotline** – Faculty experiencing issues with the technology before/during class can call this number and a technician will come onsite immediately. This service is provided by the ITS Help Desk.
 - **Phone:** (904)620-2909
- **Center for Instruction and Research Technology (CIRT)** – Faculty-only resource for teaching/research training, equipment checkout, and more.
 - **Phone:** (904)620-3927
 - **Email:** cirtlab@unf.edu
 - **Online:** <https://www.unf.edu/cirt/services/Consultation.aspx>
 - **In Person:**
 - **CIRT East (Creative Team, Equipment Services, Video Studio)** – Building 1 (J. J. Daniels Hall), Room 1801
 - **CIRT West (Instructional Design, Online Learning Support, Scantron)** – Building 10 (Honors Hall), Room 1701
 - **Website:** <https://www.unf.edu/cirt/>