Resident Guidebook
Summer 2012
Welcome to Osprey Fountains, the University of North Florida’s newest residence hall, opened Fall 2009.

We are excited that you will be living with us this year and hope that Osprey Fountains will become your “home” away from home.

Boasting five-floors and 365,000-square-feet of living and learning space, Osprey Fountains has a plethora of amenities for residents. This booklet will serve as a guide to many of the things the Fountains has to offer.

We hope that you will become an active member of the Fountains community and are looking forward to getting to know all of you.

If you ever have a question or concern, you can contact your Residence Life Coordinators Ronnie Rentz (620-4677) and E.J. Walicki (620-4675), one of your Resident Assistants or the Welcome Desk, open 24 hours a day at 904-620-5000.
<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>A.C.E. (Advising)</td>
<td>904-620-1012</td>
</tr>
<tr>
<td>A.C.E. (Tutoring/Mentoring)</td>
<td>904-620-2766</td>
</tr>
<tr>
<td>Athletics</td>
<td>904-620-2833</td>
</tr>
<tr>
<td>Bookstore</td>
<td>904-620-2665</td>
</tr>
<tr>
<td>Career Services</td>
<td>904-620-2955</td>
</tr>
<tr>
<td>Housing &amp; Residence Life Office</td>
<td>904-620-4663</td>
</tr>
<tr>
<td>Counseling Center</td>
<td>904-620-2602</td>
</tr>
<tr>
<td>Residence Life</td>
<td>904-620-5433</td>
</tr>
<tr>
<td>Information</td>
<td>904-620-1000</td>
</tr>
<tr>
<td>ITS Help Desk</td>
<td>904-620-4357</td>
</tr>
<tr>
<td>Parking Services</td>
<td>904-620-2815</td>
</tr>
<tr>
<td>University Police</td>
<td>911 (For emergencies)</td>
</tr>
<tr>
<td></td>
<td>904-620-2800</td>
</tr>
<tr>
<td>Victim’s Advocate</td>
<td>904-620-1010 (24 hours)</td>
</tr>
<tr>
<td>Welcome Desk</td>
<td>904-620-5000</td>
</tr>
<tr>
<td>Women’s Center</td>
<td>904-620-2528</td>
</tr>
</tbody>
</table>
ATM Machine
For resident’s convenience, the Fountains has an ATM machine located outside of the Aerobics studio in the Commons Building.

Fitness Center and Aerobics Studio:
The Fountains has its own fitness center with state-of-the-art workout equipment. There is also an attached aerobics studio that will offer a variety of classes for Fountains residents. The Fitness Center and Aerobics Studio will be open during posted hours for resident use only.

Residents should observe the following rules when utilizing the Fitness Center:
- Please observe Fitness Center etiquette and demonstrate courtesy towards others in the Fitness Center at all times.
- Proper training attire, particularly shirts and athletic shoes, required at all times.
- Food, chewing gum, glass bottles, and cans are not allowed in the Fitness Center. Plastic bottles are acceptable.
- Please be courteous by carrying a workout towel and please wipe machine padding after use.
- Personal belongings are not permitted on the floor (bags, clothing, etc.).
- Children under the age of 17 are not permitted in the Fitness Center.
- Please report damaged or equipment malfunctions to the Welcome Desk staff.
- Housing and Residence Life policies are in effect at all times.
Multi-purpose Space:
The second floor of the Fountains common building holds space for offices, meetings and multipurpose uses. Residents are able to request use of space by submitting an online reservation request for approval off of the Department of Housing and Residence Life’s webpage http://www.unf.edu/housing. Please note that spaces within the UNF Residence Halls, including the Fountains, are for use by residents only. Reservation Requests for groups not affiliated with UNF Housing and Residence Life will not be approved.

Ozzie’s Convenience Store & Grill:
Operated by Chartwells, UNF’s dining provider, Ozzie’s is conveniently located in the common building of the Fountains to allow residents easy access to food and snack items.

If you are hanging out by the pools and need some refreshment, you can also enjoy Ozzie’s take-out window located on the lazy river side of the pool deck.

Ozzie’s hours of operation for Summer B are:
Monday—Friday 7 am—3 am
Saturday—Sundays 10 am—3 am

Welcome Desk:
The Welcome Desk is staffed with full-time staff members 24 hours day/ 7 days a week, including all holiday and break periods. If you have questions, concerns, are locked out, or need any sort of general assistance, the Welcome Desk will be able to help you. You can reach the Welcome Desk by calling: 904-620-5000.
The Swoop Zone:
The Osprey Fountains Swoop Zone is the game room located across from the Welcome Desk. Complete with pool tables, ping pong tables and air hockey, the Game Room is definitely a place to have some fun. You can also relax and lounge around in the game room to meet other residents.

Equipment for the Swoop Zone is available for check out at the Welcome Desk 24 hours a day. The following applies to all equipment check-outs:

- Ping pong paddles, pool cues and pool balls/racks/chalk are available for resident use.
- Student will need to have their student ID card to check out game equipment
- Game equipment should be checked-out and returned by the same resident.
- Game equipment should not leave the Swoop Zone at any time unless it is being returned to the desk.
- Damage or loss to games or equipment could result in charges to the resident for repair or replacement.
- Sitting, leaning or placing items on any of the pool, air hockey or ping pong tables is strictly prohibited.
- Limits on the amount of time a specific individual or group may occupy pool, ping pong or air hockey table may be restricted if other residents are waiting to play.
Residents of the Fountains have access to six themed lounges located throughout both of the residential towers.

**South Residential Tower**

**The B.L.O.C.**
Located on the second floor of the South residential tower, The Bean Bag Lounge On-Campus (B.L.O.C.) is a calm and relaxing place for residents to hang out or study.

**The Galaxy**
Located on third floor of the South residential tower, The Galaxy is the perfect retreat for all of our Fountains gamers. Though residents will need to bring their own controllers and games, The Galaxy is equipped with TV’s, two Wii systems, two Xbox 360’s and two PS3’s as well as desk stations to set up LAN parties.

**The Upper-Deck**
Spanning the fourth and fifth floors of the South residential tower, The Upper-Deck is the perfect place for all sports enthusiasts. Decked out in a sports theme complete with huge plasma TV’s, the Upper Deck is a great place to catch your favorite show, the big game or hang out with friends. You don’t want to miss being a spectator in this arena!
North Residential Tower

The Morgue
Located on the second floor of the North residential tower, the Morgue is a serious study space for residents! Themed with a library feel, the Morgue offers a plethora of tables and chairs and is a great place to study, work on projects or do group assignments. It’s “dead quiet” in here!

Joe’s Diner
Eat at Joe’s! Joe’s Diner is located on the third floor in the North residential tower. Joe’s is a great place for students to study or hang out. Themed as a fifties diner (sorry, no food is served here) Joe’s is the place to be! You can even hook up your iPod or iPhone to the Juke box.

The Spotlight
If you like to perform, the Spotlight can be your stage. With a regal feel, the Spotlight is designed for faculty presenters, karaoke, movie nights or comedy and open-mic nights. Don’t be afraid to step into “The Spotlight” to share your talents. The Spotlight spans the fourth and fifth floors of the North residential tower.
Active/Lap Pool
The active/lap pool located in the courtyard area of Osprey Fountains gives residents a place to hang out and play. The active pool has swimming lanes, built in basketball hoops and a pool lift for residents with registered disabilities.

Care should be exercised at all times by residents who use the pools; the active pool has a maximum pool depth of 5 feet.

In the case that an Osprey Fountains resident with a registered disability wants to utilize the active pool the following protocol should be followed:
1. The resident should stop at the Welcome Desk and request staff assistance.
2. A Department of Housing and Residence Life staff member will escort the resident to the active pool area and assist the resident in getting into the pool by use of the pool lift.
3. The staff member will either return to check on the resident on a set interval of time or by a set time as communicated and determined by the resident.
4. The staff member will assist the resident in getting back out of the pool by the use of the pool lift.
5. The staff member will assist the resident back out of the active pool area to return to their room.
Active/Lap Pool Rules

1. For use by Residential students only
2. No lifeguard on duty. Swim at your own risk
3. No Smoking
4. Shower before entering pool
5. No person under the age of 17
6. Proper swim attire required at all times
7. No glass or animals in the pool or on the pool deck
8. Persons under the influence of alcohol or drugs shall not use the pool
9. No running or horseplay in the pool area
10. Maximum pool load is 60 people
11. Pool furniture must remain on the pool deck
12. Residence Life policies are in effect
13. NO DIVING or flips
14. Prolonged breath holding is dangerous and strictly prohibited
15. No chewing gum
16. Exit the pool if thunder is heard or lighting is seen
17. Persons with open wounds are not permitted in the water
18. Active pool hours are posted each semester
Lazy River
The lazy river is located in the courtyard area of Osprey Fountains giving residents a place to cool off and relax. Inner tubes are supplied for resident use.

Care should be exercised at all times by residents who use the lazy river as it has a maximum pool depth of 3 feet.

The following rules apply for use of the lazy river:
1. For use by Residential students only
2. No lifeguard on duty. Swim at your own risk
3. No Smoking
4. Shower before entering lazy river
5. Water is flowing in a current
6. Users must be able to control the floatation device
7. Users risk injury to skin due to fast current
8. No person under the age of 17
9. Proper flotation device mandatory
10. Proper swim attire required at all times
11. No glass or animals in the lazy river or on pool deck
12. Persons under the influence of alcohol or drugs shall not use the lazy river
13. No running or horseplay in the lazy river area
14. Maximum lazy river load is 40 people
15. Pool furniture must remain on the pool deck
16. Residence Life policies are in effect at all times
17. NO DIVING or Flips
18. Prolonged breath holding is dangerous and strictly prohibited
19. No chewing gum
20. Exit the pool if thunder is heard or lighting is seen
21. Persons with open wounds are not permitted in the water
22. Lazy river hours will be posted each semester
Outdoor Recreational Fields:
Located outside of the South residential tower of the Fountains, Fountains residents have access to two sand volleyball courts, 2 tennis courts, a putting green, an 1/8 mile running track, and a basketball court that can accommodate one full court or two half court games.

These recreational areas are for use by Fountains residents and their guests only.

The Fountains outdoor recreational space closes at 10 pm each night. At 10 pm residents should discontinue use of the outdoor recreational facilities.

The following is in effect while using the outdoor recreational spaces:
• Proper attire required at all times
• No person under the age of 17
• No smoking
• No animals
• No glass
• Residence Life policies are in effect at all times
• 1 hour limit on courts
• No consecutive play if others are waiting
• Proper shoes required on putting green
• No horseplay or disruptive behavior
• Music levels must be kept at an acceptable level
• Alcohol is not permitted
Outdoor Picnic Areas and green space:
Along with the courts, track and putting green the Fountains offers different areas where residents can toss a ball, throw a Frisbee or enjoy a leisurely swing. Picnic areas are placed around the building outside of both the North and South residential towers.

Parking:
Osprey Fountains has its own parking lot with over 1,000 parking spaces for Fountains residents! Residents can purchase a parking permit through Parking Services for the Fountains, which is a housing “F” permit. Located off the North residential tower, the parking lot is well lit and laced with blue emergency lights if you ever need assistance.

Bicycle Storage
Residents at the Fountains have two options for bike storage. With the permission of all roommates, residents can store bikes in their individual rooms as long as it is not mounted in any way to the walls and it does not block any entrance or exit to the room.

Bike racks are also available on the back side of the building at each end of the residential towers and by the back entrance gate. It is recommended that residents register their bikes with UPD and purchase a sturdy lock for outdoor storage.

Shuttle Service:
For those residents that chose not to cross the walk way back to campus, an Osprey Connector shuttle stop is located in front of the South residential tower for resident’s convenience. Take advantage of shuttle service that will “swoop” you back to campus for class.
House Kitchens
Every resident has access to a kitchen located within their House. The House kitchen is equipped with seating space, stoves, microwaves, and a large flat-screen TV. The House kitchen is where students may utilize toasters, toaster ovens, and George Foreman's that are not permitted for use in student rooms.

Utilizing the kitchen is a great way to meet your housemates and enjoy conveniences of a regular kitchen!!

Study Rooms
Every House in the Fountains has two house study rooms available to residents 24 hours a day for a quiet study environment. These spaces are great to complete your class work outside of your room or study free of distractions from roommates!

Wi-Fi Internet Access:
Though each individual student room comes with a hardwired Ethernet port, every space in the Fountains has wireless internet access. This allows residents to utilize their lap tops in all lounges and common space with great ease.

House Lounges
Along with the kitchens available to each resident in their house, residents also have access to a House Lounge. The House Lounges have a large flat-screen TV and large comfortable leather couches that are great to sit and study, hang out with friends or just relax.
**Trash/Recycling rooms**

Every floor in the Fountains has its own trash/recycling room for resident use. Residents are expected to take their trash and recyclable materials to this room on each floor for proper disposal. Residents should not leave trash or recyclable materials in hallways or dispose of it in common areas in the House or on the Floor.

**Laundry Facilities**

Osprey Fountains has one laundry room for each floor. Mac Gray provides a service called Laundry View, an online site that will show you the status of washers and dryers in your building’s laundry facility. Check out their website and even register to get text alerts when your laundry is done (See the signs in your building’s facility to learn how to get text message alerts.)

Washers and dryers work off quarters or the Osprey1Card. Money (Ozzie Bucks) can be added to your student accounts via the web [www.osprey1card.com](http://www.osprey1card.com), the phone, the mail, or in-person at the Cashier’s Office. Misuse of laundry machines, including, but not limited to removal of items, use of machines without paying, or attempted removal of money is not permitted and will result in disciplinary action.

For machine service or to report problems by visiting the following website: [http://www.laundryview.com/lvs.php](http://www.laundryview.com/lvs.php)
Alcohol
Alcoholic beverages and non-alcoholic beer are not permitted in Osprey Fountains. The Fountains is designated as a “dry” building (even if a resident is 21 years of age or older).

Social Gatherings
Social gatherings, parties, and meetings in individual rooms are subject to all Municipal, State, and Federal laws, as well as Housing and Residence Life policies. The Housing and Residence Life staff reserves the right to disperse a gathering in any location at any time within the residential community when residents or guests are in violation of any University or Housing and Residence Life policy.

The number of people allowed in a room/apartment, including residents of the room/apartment, must be limited as follows:

<table>
<thead>
<tr>
<th>Room Type</th>
<th>Maximum Occupancy Allowed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fountains Private</td>
<td>4 people</td>
</tr>
<tr>
<td>Fountains 4 bedroom</td>
<td>8 people</td>
</tr>
<tr>
<td>Fountains 6 bedroom</td>
<td>10 people</td>
</tr>
</tbody>
</table>

Mail
The correct mailing address format for students living in Osprey Fountains is as follows:

RESIDENT'S NAME
11800 UNF Drive, #_______
Jacksonville, FL 32224
LEED, short for Leadership in Energy and Environmental Design, is a third-party certification program that is administered by the US Green Council as a standardized way to quantify what is sustainable. There are set standards in six designated areas in which a project can achieve credits towards an overall merit system. The merit system is comprised of four levels of certification: Certified, Silver, Gold and Platinum. From design conception to construction completion, the Osprey Fountains is a LEED certified building. The following covers each area and some highlights of what makes the Fountains LEED certified:

**Area One: Sustainable sites**
- Amenities within the Fountains and in the surrounding area are within walking distance
- The Fountains is located close to public transportation
- Designated spots in the parking lot for fuel efficient vehicles
- The building is a high density building with lots of open natural space surrounding it
- The building and roof are light in color which reflect the heat from the sun versus absorbing it
- Lighting around the building is controlled so that it does not spill outside of the property lines and disturb the surrounding natural wetlands

**Area Two: Water Efficiency**
- All plants used in the landscaping of the Fountains are native to this region and do not require extra irrigation.
- All water comes from JEA reclaimed water, which is water from ponds or recycled waste water.
- The Fountains overall has a minimum of 40% in water reduction.
Area Three: Energy an Atmosphere
- All systems in the building (electrical, plumbing, etc.) were designed and operate to reduce overall energy use by at least 14% compared to a building of comparable size.
- The entire building uses green power. 70% of the consumed energy comes from alternative energy sources such as solar panels, wind farms and solar farms, etc.

Area Four: Materials and Resources
- There are 10 recycling rooms within the building that are of a designated size where residents can recycle their own waste that is taken to a recycle center versus a landfill
- During construction, over 75% of all waste was diverted to be recycled
- 20% of the building is made of recycled materials, with another 20% coming from within a 500 mile radius from Jacksonville

Area Five: Indoor Environmental Quality
- During construction all mechanical ducts were sealed, no materials were brought into the building wet both to ensure the cleanliness of materials and protect the purity of the air
- There was consistent use of low emitting materials: All adhesives, all paint, all carpeting and all woodwork
- All users of the building have the ability to control their lighting, all windows are operable to allow for outside air and each suite has individual temperature controls.
- Over 75% of the building receives adequate daylight to reduce the need for artificial light in the building

Area Six: Innovation and Design
- The green power is the building is 70% which is doubled to achieve a higher standard
- The water reduction in the building is 40%, which is also doubled to achieve a higher standard in the building
- All light bulbs have a lower mercury level than standard light bulbs
Questions?
http://www.unf.edu/housing