• Tips for working with your student
  - Help student to take positive control of their situation
    • Hear and Listen
    • Be patient
    • Process through feedback they receive
    • Stretch out of their comfort zone
    • Understand that living is a learning/growing process

• Talking Points and Tips for you
  - Be Active Community Members
    • Surrounding awareness
    • Report concerns
    • Substance Use
    • Having difficult conversations
  - Learn to
    • Cook
    • Do Laundry
    • Clean
  - Protect your Property
    • Get Renter’s Insurance
    • Lock Your Door
    • Engrave and Record Serial Numbers

• Tips for your student to work with their roommate(s)
  - Talk to the Roommate to Be
  - Complete the Roommate Agreement Form
  - If conflicts, keep calm and TALK rationally with the roommate
  - If concerns
    • work with RA to mediate the concern
    • work with RLC to mediate the concern
  - Room Change Requests are available if a student wishes to move
  - Forced roommate moves

• Who to Contact
  - HRL office – (904) 620-4663 (HOME)
  • During traditional business hours
  • housing@unf.edu
  • http://www.unf.edu/housing
  • Follow HRL on Facebook:
    https://www.facebook.com/UNFHRL
  - UPD – (904) 620-2800 / 911
  • TO REACH YOUR HOUSING STAFF:
    HRL Welcome Desk – (904) 620-5000
Dei Allard
Associate Director

Osprey Village
RLC

Osprey Cove
RLC

Osprey Crossings
RLC

Osprey Fountains North
RLC

Osprey Fountains South
RLC

Morgan Murray
Assistant Director

Osprey Landing/Hall
RLC

Sarah Friswold
Assistant Director

Assistant RLCs

7-10 Resident Assistants (RA’S)

FULL TIME STUDENTS

PROFESSIONALS

*Residence Life Coordinator = RLC