Technology Services for Students

Presented by Information Technology Services

Get ready – get set – go!
Take out your cell phone and get ready to play!

If you want to use paper rather than your phone to participate sit on the front row.

For those who do not have texting capabilities or do not want to use their phone to send or receive texts may participate using a paper form that we will provide. To do so, sit on the front row.
There are two ways to respond

Texting

Using a web browser on your smartphone

Directions will be on next two slides
1. Create a New text
2. The number you will send all your texts to is **22333**
3. Text the “**number**” that matches your answer to **22333**
4. You will receive a confirmation text

**Tips:**
1. If you have auto-correction on, don’t let it correct your typing.
2. You will receive an error response anytime you send a response with a “typo”
3. Be quick – you have **seconds** to send each answer
1. Open the web browser on your smartphone (or laptop)
2. Go to http://www.pollEV.com/unf
3. You will see a picture of a pie (with welcome text) until the polling begins
4. The answers to the question will appear – tap the answer to submit it
5. The screen will automatically update when a new question is presented
Top scorers in the game will go into a raffle for a free DELL Tablet (awarded end of July)
The questions will come from the upcoming slides
Your UNF ID is an ‘n’ followed by 8 numbers.

Your password must be **15 characters long**! Use a **passphrase**, as opposed to a **password**, to help you remember. (ex. Instead of ‘swordfish’ use ‘ICaughtASwordfish’)

**Forgot your PASSWORD?**

Go to myWings and click on the “Login Help” link below the “Login” Button
Email address: N Number@ospreys.unf.edu

“E-mail for Life” (keep Ospreys E-mail account after you leave UNF)

Lots of space – 25 GB for emails

How to Access

Login to myWings and click on the Ospreys E-mail Link in the upper right hand corner

IMPORTANT: If myWings is down – you can access your email at http://mail.office365.com Login with your Ospreys E-mail address (N Number@ospreys.unf.edu) and your myWings password.
Ospreys Email is MORE than just email…you also have:

1. **OneDrive** - For storing all your files

2. **Web Applications** – Create Word, Excel, PowerPoint and OneNote files (find these under “OneDrive” tab)

3. **Student Advantage** – Download and install Microsoft Office applications at no cost. Click on the “gear” icon in the upper right hand corner and select “Office 365 settings” and then “Software”
Always use a wireless network with the word “secure” in its name.

Why?
- It is encrypted (more secure, others can’t see your information)
- You can access more UNF resources than the “guest” network
- The “guest” network is designed for visitors and is limited in what can be accessed
UNF’s Learning Management System
Used by A LOT of professors
Access through myWings
If myWings is down, access it directly at blackboard.unf.edu
**Access to free software applications** from any computing device – laptops, desktops, tablets and smartphones – from any location, at any time

**Two ways to access:**
- from a desktop/laptop – go to [http://vlab.unf.edu](http://vlab.unf.edu), install free app, and login with UNF ID and password
- From a mobile device – go to the app store, download app called Citrix Receiver, install, use address [http://vlab.unf.edu](http://vlab.unf.edu) and login with UNF ID and password

**Apps available**
- The Adobe Master Collection
  - Dreamweaver
  - Fireworks
  - Flash
  - Illustrator
  - InDesign
  - Photoshop
- SPSS version
- Adobe Professional
• Ospreynet is the internet network within UNF Housing.

• Ospreynet requires you to download and install a Policy Key, a tiny program that makes sure your computer is safe to connect. This program is called Safe Connect.

• If you choose not to install the Policy Key your computer will not be able to connect web sites outside of UNF (or those needed to become compliant such as places to download an antivirus program)
You must have the following in order to be compliant:

1. Policy Key Installed
2. Automatic updates must be turned on
3. Antivirus software installed, running, & up-to-date
4. Anti-spyware program installed & running
5. No Peer to peer file sharing (includes sharing of music & video files)
6. Your computer cannot be connected to a router

You can download Symantec Endpoint (for free) from myWings
Notifications: Service Interruptions

- Go to the ITS Web Page (http://www.unf.edu/anf/its) to see:
  - Notifications about service interruptions
  - Information about past service interruptions
  - Upcoming systems or network changes that may affect you
- You can also call the ITS Help Desk if you discover a problem with a technology service
1. Don’t respond to (or click on links in) emails asking for your SSN, account username, password, birthdate, address, etc. Reputable organizations will NEVER ask for this in an email.

2. Use a **unique password for each account**. Never use your UNF password on other accounts.

3. **Use Privacy settings in social media** to limit who can see your stuff.

4. Keep your operating system, spyware program, and antivirus program software up to date at all times.
Have a Technology problem/question?
The ITS Help Desk is here to help! – Open 7 days a week

Call 620 – HELP (4357)
E-mail helpdesk@unf.edu
Visit (15/2106) Second floor of Building 15, next to the Mathews Computer Lab
Submit http://help.unf.edu
Web http://www.unf.edu/anf/its