Information Technology

This PowerPoint presentation can accessed at tinyurl.com/tech-for-UNFparents
What computer equipment would be helpful?

- Laptop with wired and wireless network capability (Mac or Windows are both fine).
- Printer (if possible, printing is available on campus – 9 cents for B/W, 25 cents for color).
- Ethernet cable to use in residence hall room.
ITS Help Desk

Open 7 days a week

- Phone: 904-620-HELP (4357)
- E-mail: helpdesk@unf.edu
- Visit First Floor of Thomas G. Carpenter Library
What does my student do if he/she needs certain software?

Access Ospreys Email and Office 365 from myWings

Access the Virtual Lab at VLAB.unf.edu
• Learning Management System (submit assignments, access syllabus, take tests/quizzes, communicate with professor and classmates and more)

• Access in myWings

• Access directly at canvas.unf.edu

• Learn more at www.unf.edu/its/Canvas/Home.aspx
How do I get access to my student's information?

Parent Portal - Access expires every Dec. 31

• Your son/daughter will need to provide you access through myWings. Your student will:

  1. Go to Student Self Service (in myWings)
  2. Click “Student Records”
  3. Click “Parent Access”, then “Add Parent”
  4. Click “Create Account Invitation” Link
  5. Fill out the online form and click “submit”

Your son/daughter will receive an email that they will need to forward to you.
Your student forwards you the e-mail

Click on the link in the email
Enter the Code provided in the e-mail and your last name.
Complete the registration process
UNF Account Request

Welcome to the University of North Florida. Thank you for registering. A confirmation email containing your UNF ID will be sent to you soon. To complete the registration process and to establish your password and security credentials, you will be required to click on the link contained in the confirmation email and follow the on-screen prompts. If you have any difficulty establishing your security credentials, please contact the UNF Help Desk at (904) 620-HELP (4357).

Visit the Parent Information page.

RELEASE: 8.2
Receive E-mail – Click on Link to Finalize

The link takes you to myUNFID to complete security settings
(NOTE: Passwords are 15 characters or longer)
Welcome to the Parent Portal!

Parent Portal

- Academic Standing History
- Account Information
- Demographic Information
- Financial Aid
- Registration Holds and Appointments
- Student Schedule
- Student Transcript
- Tax Statement (1098T)
- Term Grades
- View and Pay Bills
- Your Profile
Access expires every Dec. 31
What is my student’s UNF email address?

Their “N Number” followed by “@ospreys.unf.edu”

Example:
n00123456@ospreys.unf.edu
Emergencies

- **Campus Emergency Alert System** – UNF communicates information to students via text or phone
- **www.unf.edu** – (UNF home page) emergency info posted
- **www.UNF911.org** – alternate site
- **UNF Facebook and Twitter** – best way to keep abreast of issues and to ask questions (monitored 24/7 during emergencies)
UNF Social Media Pages

https://www.facebook.com/UofNorthFlorida/

https://twitter.com/uofnorthflorida
UNF Mobile App

Apple or Android App Store

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