

Supporting Student Success with SkillSoft

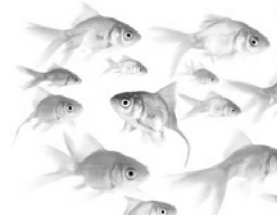
Center for Professional Development and Training
Center for Instruction and Research Technology
Office of Faculty Enhancement

Agenda

- **Why use SkillSoft?**
Dan Richard, OFE, drichard@unf.edu, x.1446
- **Overview of SkillSoft**
Jim Starr, CPDT, jstarr@unf.edu, x. 1716
- **Example of SkillSoft Used in Curriculum**
Diane Tanner, Accounting & Finance, dtanner@unf.edu
- **Blackboard Integration/Support**
Deb Miller, CIRT, deb.miller@unf.edu , x. 1416

Why Use SkillSoft?

- Not all students have the same preparation
- Some students lack basic skills in technology use
- Time spent on teaching a few students basic skills
 - Frustrates other students
 - Takes valuable time away from more substantive issues
- Need to focus on most important aspects of a course



What is SkillSoft?

- Host of Resources and Technology Teaching Tools
 - Online Books and Resources
 - Helpful Guides
 - Online Learning Modules for Technology
 - Microsoft Word
 - Microsoft Excel
 - Microsoft PowerPoint
- Student/User Identification and Tracking



**SkillSoft Demonstration
(see handout)**

Jim Starr, CPDT

**Use of SkillSoft in the
Curriculum**

Diane Tanner, CCB

Rationale for Using SkillSoft

- Needed to integrate a tool for students to learn Microsoft Excel
 - An important business tool
- Challenges in finding an Excel learning tool
 - Limited class time available
 - Need for consistency in multiple course sections
 - Students background varied
 - Multiple levels of competency with Excel
 - Must be reasonably priced/free

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SkillSoft Use In Accounting Classes

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- Used in two 2000-level business prerequisite courses
 - Financial Accounting
 - Managerial Accounting
- Spring semester enrollment
 - 480 students in 14 course sections



Current Use of SkillSoft in Accounting

- Used as a curriculum supplement to a face-to-face course for about 4 years
- Financial accounting
 - Must complete 4 SkillSoft Excel courses
- Managerial accounting
 - Must complete 2 additional SkillSoft Excel courses



Requirements/Assessment

- No grades/course points allocated to SkillSoft
- SkillSoft course completion must have occurred within the last two semesters
 - Minimum score of 80%
- Learning validation
 - 2 hands-on Excel accounting quizzes in each accounting course

Assessment

- Completion was optional for first two years
 - Only about 10-15% of students completed SkillSoft
 - 50% never logged in
- Began mandatory completion Fall 2009
 - Improved the pass rate by 100%
- Penalty for non-completion
 - 20% reduction in quiz grade for each incomplete SkillSoft course or less than 80% score

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Problems and Challenges

- Minor technical issues
 - Brief troubleshooting guidelines posted
 - Excellent online chat help link
- Failure to complete the required SkillSoft courses on a timely basis
 - Must complete an additional SkillSoft course on time management
- Students attempt to 'beat the system'



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Blackboard Integration & Support (see handout)

Deb Miller, CIRT

Questions & Discussion

