



Greetings from the staff of Enrollment Services.

Our offices provide administrative and academic support for UNF's 16,000 plus students and for all university faculty, staff and administrators. This year we were pleased to add a new program to our unit, the Jacksonville Commitment. This program is a city-wide collaborative effort among Duval County's higher education institutions, Duval County Public Schools (DCPS), and the city of Jacksonville with the goal of increasing the number of low-income students prepared for success in college programs by creating and sustaining a "college-going" culture.

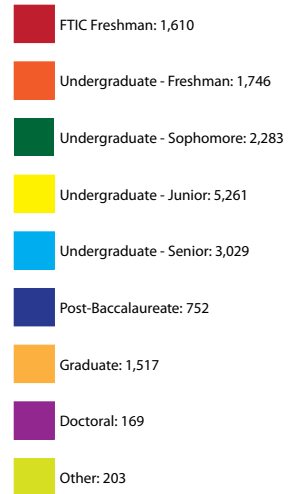
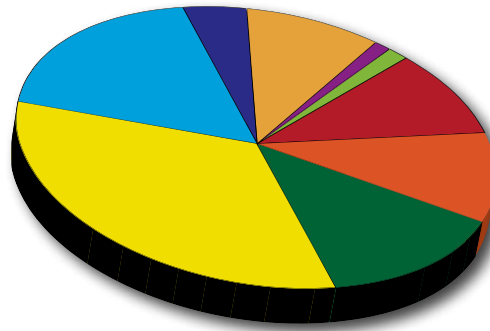
This report will give you an overview of our goals and accomplishments during 2007-2008. We continued to focus on enhancing student-centered customer service and advising by incorporating more effective use of technology and more efficient processing. At the same time we recruited and enrolled an increasingly diverse and academically talented freshman class and provided our students with over \$60 million in scholarships and financial aid.

I am very proud of the hard working, committed group of professionals who make up the Enrollment Services family. We believe in and carry out the mission of the University and Enrollment Services each day. I hope that this report gives you a glimpse in to who we are and what we do.

Please let us know how we can help you.

Sincerely,
Deborah Kaye
Associate Vice President for Enrollment Services

Fall 2007 Total Enrollment



Fall 2007 New Students

FTIC Students by Region

Region	# Enrolled
Duval	535
Other NE Fla.	351
NW Florida	48
West Florida	121
Central Fla.	273
SW Florida	22
Miami-Dade	27
SE Florida	153
Non-Florida	80

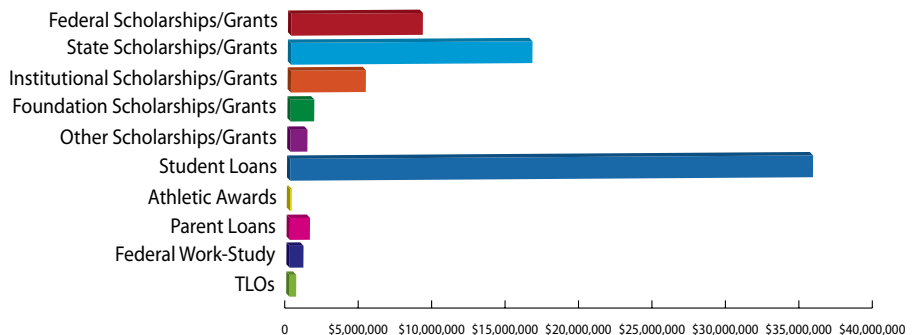
FTIC Student Academic Profile

Average HS GPA: 3.61
Average SAT: 1177

Transfers by Local Community College

College	# Enrolled
DBCC	24
FCCJ	584
IRCC	19
SFCC	54
SJRCC	72
TCC	24

07-08 Financial Aid Awarded





Your Key to Enrollment Services

Academic Center for Excellence (ACE)



ACE recently partnered with several programs to provide enhanced academic opportunities including a collaboration with the On-Campus Transition (OCT) program where ACE provided workshops and daily tutoring in math for the OCT students. ACE also partnered with Student Government and the Library to offer weekend and late-night tutoring in the library during finals week in addition to collaborating with the Coggin College of Business accounting faculty and the Writing Center to deliver writing instruction and tutoring in an upper level accounting course.

Compliance, Technology and Training



The Compliance, Technology & Training Office implemented and updated the documentation for the Banner 7.4 version during spring 2008. The department is currently reviewing the Banner 8 release for implementation in 2009. Our department assisted the state auditors on their review of the 2006-2007 federal financial aid audit which resulted in no findings. We were also responsible for the oversight of NCAA financial aid compliance for 17 sports and 248 student athletes with an estimated athletic award total of \$1,257,345 for 2007-2008.

One Stop Student Services



Staff members have been working hard to raise the level of service and to improve the overall experience for students when they contact the One Stop. Students are using newly improved online resources more often, and staff members are able to sort incoming e-mails more efficiently thanks to a new online automated e-mail form designed by our Technology department. Through continued training, staff members are becoming better equipped to answer questions. Also, Renee DeLConte has been appointed as a new assistant director in the One Stop office.

Office of Admissions



The Office of Admissions continues to work to bring in the 2008-09 Freshman class. This year promises to be the most academically talented class to enter UNF, with admitted Fall FTICs averaging a 3.7 average GPA and 1200 SAT. Additionally, work has already begun on the recruitment of the 2009-2010 freshman class as the Office of Admissions continues to explore new ways to connect with prospective students.

Processing



During 2007, the Processing team handled over 16,000 admissions applications; over 20,000 requests for student transcripts; imaged, indexed, and verified over 500,000 document pages; processed the awarding of over \$31 million in financial aid to students, and continued to handle the high volume of paperwork in all of the other daily office processes. Highlights for the year included the successful implementation of an imaging process for all records documents; the expansion of our office's paperless workflow to include financial aid documents; and the development of a system for printing all diplomas within the Processing Office for the first time in UNF history.

The Jacksonville Commitment



The Jacksonville Commitment was officially announced on March 24, 2008, an event months in the making. Jacksonville Commitment staff and many partners around the city have worked tirelessly to fashion a program for high school students and their families to have access to academic and financial resources, collaborate with existing college access program coordinators, prepare retention programs at the postsecondary level, and matriculate and award the first class of scholars during the Summer B term of 2008.