

Quality Safety Forum

April 28, 2009



April 28, 2009 at the UNF Brooks College of Health

Presented by
Center for Global Health and Medical Diplomacy at UNF
Duval County Medical Society

No Charge ♦ 3.5 CME Credits ♦ Space is Limited ♦ RSVP to 904.620.1211 or CGHMD@unf.edu

8:00 am Welcome: Yank Coble, MD, Director, Center for Global Health and Medical Diplomacy
Steve Lucie, MD, President, Duval County Medical Society

8:15 am James Rohack, MD
"Lessons Learned from the Quality Journey"

9:00 am Panel 1 – Quality Improvement Best Practices as a Healthcare Institution

- a. UF/Shands Jacksonville Regional Academic Health Science Center – Connie Haan, MD
- b. Nemours Clinic – Paul Pitel, MD
- c. Ascension/St. Vincent's HealthCare – Phil Perry, MD
- d. Naval Hospital Jacksonville – Bruce Gillingham, MD
- e. Q&A

10:00 am Break

10:20 am Carolyn Clancy, MD
"Creating a Culture of Quality and Safety":
Community-wide Improvements

11:05 am Panel 2 – Quality Improvement as a Community Challenge

- a. Private Practice (PQRI/HIT) – Anne Waldron, MD
- b. Quality Improvement in Public Health – Robert Harmon, MD
- c. Safety and Medical Errors – Cory Meyers, RN
- d. Building a Culture of Teamwork – William Maples, MD
- e. Q&A

12:00 pm Luncheon Leadership Perspective:
CEO Panel Discussion
Mr. Doug Baer, Mr. Jim Burkhart, Mr. Hugh Greene,
Dr. Bill Rupp, Dr. Scott Whalen, Mr. Jim Wood

1:30 pm Interest Breakout Groups – Quality/Safety and Communication/Service (concurrent)

3:00 pm Report backs/next steps

3:30 pm Adjourn

Center for Global Health and Medical Diplomacy University of North Florida
1 UNF Drive Building 39 Room 3042 Jacksonville FL 32224
Phone: 904.620.1211 Fax: 904.620.1943 <http://www.unf.edu/brooks/center>